



Senior Project Manager

Who We Are

Cuscal is the largest independent provider of payment solutions for the Australian financial services sector. Cuscal and its predecessors have been operating in Australia since the 1960s.

We partner with mutuals, banks (large and small), fintechs and corporates, who provide payment services to their clients, and we enable them to implement the best payments systems for their needs.

Cuscal's vision is enabling the future. We are committed to working behind the scenes for the success of our clients, through relevant and innovative digital and payment solutions.

At the heart of our business model is partnership and trust. We demonstrate this through our products, our services, and our relationships with our clients.

The Opportunity

We are searching for an experienced Senior Project Manager, focusing on client product delivery. In this role, you will be seated in the channels space which is where we provide mobile wallets and digital services to our clients. With your experience in agile frameworks, you will work seamlessly between a number of small projects, collaborating with clients and managing their expectations. Additionally, in this role, you will:

- ❑ Collaborate and work with internal stakeholders for resource allocation and monitoring of team performance
- ❑ Be involved with the selection of SDLC, development, documentation and approval of PM artefacts (e.g. project definition document, project management plan, resource plan, production readiness documentation etc)
- ❑ Work with product / vendor managers to engage with external stakeholders and facilitate commercial agreements
- ❑ Monitor schedule progress and take corrective action regarding:
 - ❑ Actual time billing
 - ❑ Progress and quality
 - ❑ Identification of risks and issues to the project
 - ❑ Facilitation of continuous improvement throughout the PM team
 - ❑ Raise Change Request, issue Status Report and Steering Committee communications

This is a 12 month fixed term contract with full-time working hours.





Who You Are

You will be an experienced Senior Project Manager with strong stakeholder capabilities, ideally coming from a payment's platform provider. You will have demonstrable experience with various project methodologies, specifically working in an Agile environment as well as the ability to juggle multiple projects at once. Additionally, you will have:

- ❑ 5+ years' experience in a similar role
- ❑ Proven ability to analyse, interpret and evaluate project data
- ❑ Demonstrable experience writing business and technical documentation
- ❑ A strong understanding of Systems Development Life Cycle (SDLC) terminology and processes
- ❑ Strong business acumen and financial management experience (e.g. tracking and communicating project budgets)
- ❑ Strong proficiency in MS Office Suite including Excel, Project and Visio
- ❑ Experience bridging gaps between traditional PM and Agile Development approaches (highly desirable)
- ❑ Payments knowledge (highly desirable) Minimum 5 years' experience in a similar role

Why Cuscal?

We are in the rapidly evolving world of payments, and at Cuscal we like to ensure that our employees are supported and motivated to succeed. Here are some of the benefits our employees enjoy:

- ❑ Financial Fair Go and Employee support programs that offer personal and financial advice
- ❑ 'Cuscal Advantage', discounted services to use in your day-to-day
- ❑ A culturally rich and diverse demographic in the workplace

To apply for this role please email your CV to careers@cuscal.com.au with the role you are applying for as the subject line. Due to the high volume of applications that we receive, we will only reach out to shortlisted candidates.

If you have any questions, please contact Jordan Tu (careers@cuscal.com.au). We look forward to receiving your application.

Note: Due to COVID-19, all roles at Cuscal will be carried out from home unless specified or until further notice.

Agencies: we will be in touch with our preferred panel if we require assistance in recruitment. We ask that you do not send unsolicited CVs or contact hiring managers directly.



