

Senior Manager P&S Compliance Advisory & Support

About Cuscal

At Cuscal our business is payments. We are Australia's leading provider of end-to-end payments solutions which include card products, mobile payments, fraud prevention, EFT switching, direct entry and BPAY. We work with more than 120 clients across a diverse range of industries and in recent years we have been helping them to operate at the forefront of banking innovation.

Cuscal's vision is enabling the future. We are committed to working behind the scenes for the success of our clients, through relevant and innovative digital and payment solutions.

The Role

The Senior Manager P&S Compliance Advisory & Support is responsible for the development and execution of the Product and Service division's compliance program (including regulatory, scheme and industry compliance), the management of the Compliance Projects Governance Framework and Regulatory Affairs impacting the division.

The key responsibilities are:

- Define and develop the Compliance strategy and priorities and plan and oversee its execution.
- Proactively contribute to the Groups Compliance 2020+ project and to the Risk Leadership Team
- Plan and lead the development of the P&S compliance framework such as compliance plans, monitoring, reporting and control assessment.
- Manage the Compliance Projects Governance Framework, including planning and budget forecasting for forthcoming compliance projects.
- Oversee the management of scheme compliance changes including monthly reviews and biannual releases.
- Analysis of regulatory proposals and preparation of submissions / engagement with regulators in order to influence final regulation and to identify impacts to Cuscal and its clients.
- Provide SME advice to business on all areas of consumer related regulation (e.g. Financial Services and Credit Laws, Privacy), industry and scheme requirements.
- Liaison point with regulators on compliance related matters.
- Oversee the management of Cuscal's Industry Representation Framework.
- Act as Cuscal representative on particular industry forums and committees, in accordance with the Industry Representation Framework.
- Regularly promote the understanding of compliance (including obligations and accountabilities) within the Division, including the facilitation of regular compliance forums.
- Prepare Compliance components of management reports for Cuscal leadership and Risk and Compliance/ Board meetings.



- ❑ Analyse significant Compliance Incidents, prepare internal and regulator reports, provide recommendations on remedial action and oversee business action plans.
- ❑ Manage the Compliance Budget including oversight of client compliance revenue.
- ❑ Engage with Clients on delivery of Compliance services.
- ❑ Actively promote a culture of risk and compliance across the Product & Services Team.
- ❑ Contribute to the development of the Enterprise Compliance Framework (beyond P&S).
- ❑ Lead the P&S Compliance team who support and execute elements of the above strategy and act as advisors on day to day compliance issues.

Experience & Knowledge

- ❑ 10 years' experience in senior compliance and or risk management roles within Financial Services,
- ❑ Thorough understanding of regulatory, legislative and contractual requirements in relation to operational environments of a payments company.
- ❑ Good knowledge of card scheme operations and scheme rules.
- ❑ Intermediate Microsoft office skills (MS Access, Excel, Word, PowerPoint); and
- ❑ Ability to implement a logical and structured risk, compliance and audit processes.

Qualifications:

- ❑ Tertiary qualifications in a relevant discipline (e.g. accounting, law or commerce)
- ❑ Post graduate qualifications desirable

How to Apply?

To apply for this role please email your CV to careers@cuscal.com.au with the role you are applying for as the subject line.

