



Network Engineer

Who We Are

Cuscal is the largest independent provider of payment solutions for the Australian financial services sector. Cuscal and its predecessors have been operating in Australia since the 1960s.

We partner with mutuals, banks (large and small), fintechs and corporates, who provide payment services to their clients, and we enable them to implement the best payments systems for their needs.

Cuscal's vision is enabling the future. We are committed to working behind the scenes for the success of our clients, through relevant and innovative digital and payment solutions.

At the heart of our business model is partnership and trust. We demonstrate this through our products, our services, and our relationships with our clients.

The Opportunity

We are currently seeking a strong Network Engineer to join our Hosting Availability Services team to assist with Cuscal's network infrastructure and application components. In this varied role, you will ensure that the network infrastructure can satisfactorily meet user standards as well as given the opportunity to apply your expertise in improving existing configurations. Your duties will include:

- ❑ Generating, updating, and maintaining network documentation
- ❑ Monitoring and forecasting network usage, issues, and developing solutions
- ❑ Configuring and supporting Cisco Routers, Switches, Firewalls, VPN and Security appliances
- ❑ Configuring and supporting the F5 technology stack
- ❑ Designing, setting up, configuring, and maintaining complex LAN/WAN configurations
- ❑ Designing, setting up, configuring, and maintaining wireless networks supporting open and secured access
- ❑ Assisting with the design of network environments
- ❑ Responding and providing technical support to internal and external stakeholders

Due to the business-critical nature of this role, you will be included on a 24x7 on-call roster.





Who You Are

You will be an experienced Network Engineer, familiar with working in a fast-paced environment (preferably from a financial services background). While you will be confident in your abilities working with network infrastructure (e.g. routers, switches, firewalls), you are also eager to learn more. Additionally, you will have:

- ❑ Minimum 3 years' experience in networking technologies
- ❑ Strong experience with installing, upgrading, configuring, troubleshooting and supporting Cisco devices (Routers, ASA VPN, Firepower FMC & FTD, Nexus switches)
- ❑ Demonstrable experience with installing, upgrading, configuring, troubleshooting and supporting F5 load balancers, LTM and GTM technology
- ❑ Strong experience with MPLS networks, ADSL/BDSL etc
- ❑ Solid experience with VPN technologies
- ❑ Strong written and verbal communication skills
- ❑ CCNP or higher certification (highly desirable)

Why Cuscal?

We are in the rapidly evolving world of payments, and at Cuscal we like to ensure that our employees are supported and motivated to succeed. Here are some of the benefits our employees enjoy:

- ❑ Financial Fair Go and Employee support programs that offer personal and financial advice
- ❑ 'Cuscal Advantage', discounted services to use in your day-to-day
- ❑ A culturally rich and diverse demographic in the workplace

To apply for this role please email your CV to careers@cuscal.com.au with the role you are applying for as the subject line. Due to the high volume of applications that we receive, we will only reach out to shortlisted candidates.

If you have any questions, please contact Jordan Tu (careers@cuscal.com.au). We look forward to receiving your application.

Note: Due to COVID-19, all roles at Cuscal will be carried out from home unless specified or until further notice.

Agencies: we will be in touch with our preferred panel if we require assistance in recruitment. We ask that you do not send unsolicited CVs or contact hiring managers directly.

