

TOMORROW'S EXPERIENCE STARTS TODAY

23 & 24 OCTOBER 2019, LUNA PARK SYDNEY

DAY 1

08.00 Coffee & Event Registration09.00 **Conference Opening** - Adam Spencer (MC)09.10 **Craig Kennedy (Cuscal)** - Welcome09.25 **Amin Toufani (Singularity University)** - "An Introduction to Exponentials"10.25 **Q&A with Amin Toufani****10.35 MORNING TEA**11.10 **Anthony Thomson (86 400)** - "Smart Banking"11.40 **Bianca Bates (Cuscal) & Amanda Hicks (KPMG)** - "Trust in Banking"12.00 **Darren Thayre (Oliver Wyman)** - "A Customer First Mindset"12.40 **Q&A with Anthony, Bianca, Amanda and Darren****13.00 LUNCH**14.00 **Julian Potter (VISA), Graeme Wood (Starcom) & Nicole Conroy (Starcom)**
- "The Future of Connected Living"**14.50 Breakout Session #1 (select one)**

1. Customer First deep dive with Darren Thayre
2. Future of Real-Time Payments with NPPA
3. Robotics with CUA
4. Thinking Customer First with BPAY

15.20 Breakout Session #2 (select one)

1. Customer First deep dive with Darren Thayre
2. Future of Real-Time Payments with NPPA
3. Robotics with CUA
4. Thinking Customer First with BPAY

15.50 **Andy Parker (Innosight)** - "Dual Transformation"**Working Afternoon Tea**16.20 **Simon Archer (NCR)** - "Branch Transformation"**17.00 Pre-Dinner Drinks**18.00 **Boat Transfers to China Doll**18.30 **Dinner Hosted by ATTRA**

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DAY 2

08.45 **Welcome** - Adam Spencer (MC)

08.55 **Dr Louise Beaumont** - "Beyond Open"

09.40 **Nathan Kinch (Greater Than X)** - "Data Trust by Design"

10.10 **Q&A with Louise & Nathan**

10.30 MORNING TEA

11.05 **Nathan Churchward (Cuscal)** - "The Pathway to Open Banking"

11.40 **Deborah Latimer (Deloitte)** - "Governance, Conduct & Regulation"

12.00 **Tim Gough (ASIC)** - "An Update from ASIC"

12.20 **Q&A with Deborah & Tim**

12.30 **Lucinda Hartley (Neighbourlytics)** - "Social Data for Smarter Cities"

13.00 LUNCH

14.05 **David Coventry (Optus)** - "The Future of 5G"

14.35 **Closing Remarks** - Craig Kennedy

14.45 **Steve Waugh in conversation with Adam Spencer**

15.30 Closing Drinks and Afternoon Tea with Steve Waugh