

TOMORROW'S EXPERIENCE STARTS TODAY

23 & 24 OCTOBER 2019, LUNA PARK SYDNEY

DAY 1

8.00 Coffee & Event Registration**9.00 Conference Opening - Adam Spencer (MC)****9.10 Craig Kennedy (Cuscal) - Welcome****9.30 Amin Toufani (Singularity University) - "An Introduction to Exponentials"****10.30 Q&A with Amin Toufani****10.40 MORNING TEA****11.10 Anthony Thomson (86 400) - "Smart Banking"****11.40 Bianca Bates (Cuscal) & Amanda Hicks (KPMG) - "Trust in Banking"****12.00 Darren Thayre (Oliver Wyman) - "A Customer First Mindset"****12.40 Q&A with Anthony, Bianca and Darren****13.00 LUNCH****14.00 Julian Potter (VISA), Graeme Wood & Nicole Conroy (Starcom)
- "The Future of Connected Living"****14.45 Breakout Session #1 (select one)**
1. Customer First deep dive with Darren Thayre
2. Future of Real-Time Payments with NPPA
3. Robotics with CUA
4. Thinking customer first with BPAY**15.15 Breakout Session #2 (select one)**
1. Customer First deep dive with Darren Thayre
2. Future of Real-Time Payments with NPPA
3. Robotics with CUA
4. Thinking customer first with BPAY**15.45 Andy Parker (Innosight) - "Dual Transformation"
Working Afternoon Tea****16.30 Simon Archer (NCR) - "Branch Transformation"****17.00 Pre-dinner Drinks****18.00 Boat Transfers to China Doll****18.30 Dinner Hosted by ATTRA**

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DAY 2

8.45 **Welcome** - Adam Spencer (MC)

8.55 **Dr Louise Beaumont** - "Beyond Open"

9.40 **Nathan Kinch (Greater Than X)** - "Data Trust by Design"

10.10 **Q&A with Louise & Nathan**

10.30 MORNING TEA

11.00 **Nathan Churchward (Cuscal)** - "The pathway to Open Banking"

11.40 **Deborah Latimer (Deloitte)** - "Governance, Conduct & Regulation"

12.00 **Tim Gough (ASIC)**

12.20 **Q&A with Deborah & Tim**

12.30 **Lucinda Hartley (Neighbourlytics)** - "Social Data for Smarter Cities"

13.00 LUNCH

14.00 **David Coventry (Optus)** - "The Future of 5G"

14.30 **Closing Remarks from Craig Kennedy**

14.40 **Steve Waugh in conversation with Adam Spencer**

15.30 **Closing Drinks with Steve Waugh**
